

# **Facilitate Development of Community-Based Systems of Services for CSHCN and their Families**

## **An annotated bibliography**

This annotated bibliography of technical assistance materials has been developed in support of state Title V CSHCN Programs efforts to carry out their legislated responsibility to facilitate the development of systems of services for CSHCN and their families. This listing of resources is not meant to be exhaustive. Rather, it is designed to highlight a limited number of materials and resources that appear to be most useful and practical.

There are a number of issues faced by state Title V CSHCN Program in their efforts to facilitate development of systems of services. These include:

- **Community-based systems**
  - How to identify, bring together and effectively mold a collaborative community-based working team from its key stakeholders in relation to serving children with special health care needs.
  - How to develop leaders who can support collaborative efforts.
  - How to identify and develop needed services within that system
  - How to assure access to care at the local level, as much as possible.
  - How the community can open up all opportunities including recreation, housing, jobs, schools, to individuals with special health care needs.
- **Coordination of care**
  - How to coordinate the planning, delivery, funding and assessment of health and related services by multiple providers of care.
- **Financing systems of services in the community**
  - How providers can address reimbursement issues related to providing care to children with special needs and their families.
  - How the community can weave multiple funding sources and programs into an integrated system of care for families.
  - How state Title V CSHCN Programs can assist communities to broker services for CSHCN, including those provided through managed care arrangements.
- **Evaluation of community systems building efforts.**

State CSHCN programs working to systematically support communities in the development of systems of care need to be knowledgeable about these issues and have materials and resources to use in promoting and facilitating systems

development and in working with communities. In addition, communities need materials designed to guide them through these complicated processes.

The following technical assistance resource materials are organized into the four issue areas identified above.

## Community-Based Systems

Technical assistance materials in this section address:

- How to identify, bring together and effectively mold a collaborative community-based working team from its key stakeholders in relation to serving children with special health care needs.
- How to develop leaders who can support collaborative community efforts.
- How to identify and develop needed services within that system
- How to assure access to care at the local level, as much as possible.
- How the community can open up all opportunities including recreation, housing, jobs, schools, to individuals with special health care needs.

**Title:** *Assessing the Needs of Children and Youth in New York State*

**Author:** Monahan K, Clayton K & Hill I.

**Available from:** Health Systems Research (HSR)

2021 L Street NW, Suite 400

Washington, DC

Phone: 202-828-5100 FAX 202/728-9469

Email [hsr@worldweb.net](mailto:hsr@worldweb.net)

Internet <http://mchneighborhood.ichp.edu/hsr/>

This January, 1998 report was prepared by Health Systems Research (HSR) for the Bureau of Child & Adolescent Health, New York Department of Health. This report was part of a technical assistance effort provided in support of the design and implementation of a community-based needs assessment process for children and youth. The report integrates three papers produced over the course of the TA project: the initial site visit report, a summary of a needs assessment training workshop, and a report summarizing the third consultation visit.

**Title:** *Building Blocks of a Community-Based System of Care*

**Author:** Bronheim, S. et. al.

**Publisher:** Georgetown University Child Development Center

**Available From:** Georgetown University Child Development Center

3307 M St., NW #401

Washington, DC 20007

(202) 687-8635 Mary Deacon

This monograph is based on the experiences of fourteen communities in building family-centered, community-based, coordinated systems of care. The book is geared for community members who are seeking ways in which to make these concepts a reality, but is useful to anyone who is working with communities to this end. The book provides concrete examples of how communities connect families with

services and systems, how they ensure there are services available and accessible to families, how they coordinate services at the family and community levels and how they involve families in the process. Several successful strategies with examples are provided.

**Title:** *Building Community: Exploring New Relationships Among Service Systems Reform, Community Organizing, and Community Economic Development*

**Author:** Bruner, C. & Parachini, L.

**Publisher:** Together We Can.

**Available From:** Together We Can Initiative  
c/o The Institute for Educational Leadership  
1001 Connecticut Ave., NW #310  
Washington, DC 20036  
(202) 822-8405

This 40-page booklet discusses service system reform, community economic development, and community organizing. It highlights the importance of finding common ground and new ways to work. The provision of technical assistance via Together We Can is specified.

**Title:** *Communities Can Workbook: Developing Collaborative Services for Children*

**Author:** Striffler, N. et. al.

**Publisher:** Georgetown University Child Development Center

**Available From:** Georgetown University Child Development Center  
3307 M St., NW #401  
Washington, DC 20007  
(202) 687-8635 Mary Deacon

This workbook provides a concise “how to” guide to developing a collaborative, community system of care. It provides guides to forming a collaborative workgroup, developing a community vision, identifying the target population, identifying existing resources and funding sources, identifying and analyzing problem areas and developing and implementing action plans. It is meant for community groups, but could be a useful tool for state personnel to use in training or supporting communities.

**Title:** *Creating, Sustaining, and Enjoying the Journey*

**Author:** Winer, M. & Ray, K.

**Publisher:** Amherst H. Wilder Foundation

**Available From:** Amherst H. Wilder Foundation  
Publishing Center  
919 Lafor Avenue  
St. Paul, MN 55104

(800) 274-6024

This 177-page handbook serves as a guide for communities in developing their service integration efforts. It outlines four stages of community evolution: working individual to individual; working individual to organization; working organization to organization; and working collaboration to community. It offers grass-roots suggestions in building a community system.

**Title:** *Developing a Community Team*

**Author:** Magrab, P., et. al.

**Publisher:** Georgetown University Child Development Center

**Available From:** Georgetown University Child Development Center  
3307 M St., NW #401  
Washington, DC 20007  
(202) 687-8635 Mary Deacon

This workbook provides a series of steps and exercises that are designed to help a new community group build itself into a collaborative team. It focuses on issues such as group leadership and decision-making. It is designed as a self-guide for community teams, but could be used by state personnel in community support and training efforts.

**Title:** *Developing Integrated MCH Data Systems: Summary of Training and Technical Assistance in Virginia*

**Author:** Bell L, & Wiker G, Hill I.

**Available from:** Health Systems Research (HSR)  
2021 L Street NW, Suite 400  
Washington, DC  
Phone: 202-828-5100 FAX 202/728-9469  
Email [hsr@worldweb.net](mailto:hsr@worldweb.net)  
Internet <http://mchneighborhood.ichp.edu/hsr/>

This September 1996 report was prepared by Health Systems Research (HSR) for the Division of Children's Specialty Services Virginia Department of Health. This report was part of a technical assistance effort provided in support of the technical design of the "At-Risk Children (ARC) Database," a system initiated by the state to serve CSHCN and children at-risk for health and/or developmental problems. This report describes the technical assistance process conducted by HSR to assist the state in implementing the integrated data system, including the conduct of a data systems development workshop to explore the need for and uses of an integrated data system and to establish its structure. The report also includes HSR's review of the technical design of the data system.

**Title:** *Development of Community Based Service Systems by State CSHCN Programs*

**Author:** Work Group on Systems Development, DSCSHN, MCHB, HRSA

**Publisher:** National Maternal and Child Health Resource Center

**Available From:** National Maternal and Child Health Resource Center  
Boyd Law Building, University of Iowa  
Iowa City, Iowa 52240  
319/335-9067

Email: beverly-heitt@uiowa.edu

This publication was developed for State CSHCN Programs with assistance of directors of these programs and covers the following: (1) establishment and maintenance of interagency collaborative systems development planning process at the state level; (2) participation of families of all cultures in the systems development process; (3) organization of medical/health component of service delivery systems; (4) collaboration between MCH and CSHCN programs and coordination of MCH and CSHCN services; (5) coordination of health programs and other programs; (6) establishment of state policies to facilitate systems development; and (7) state guidance and assistance in systems development to communities.

**Title:** *Developing Community-Based Systems of Services for CSHCN and Their Families: An Overview*

**Author:** Work Group on Systems Development

Division of Services for Children with Special Health Needs,  
MCHB, HRSA, DHHS

**Publisher:** National Maternal and Child Health Resource Center

**Available From:** National Maternal and Child Health Resource Center

Boyd Law Building, University of Iowa

Iowa City, Iowa 52240

319/335-9067

Email: beverly-heitt@uiowa.edu

This publication was prepared for State CSHCN Programs. It covers the following topics: (1) the Title V MCH Block Grant systems development mandate and the State CSHCN Programs; (2) the health component of community-based service systems; (3) collaboration between State MCH and CSHCN Programs in systems development; (4) linking systems development by State CSHCN Programs with other systems development initiatives (51 case studies of systems development by State CSHCN Programs); (5) interagency collaboration, group process and group communication.

**Title:** *Families in Program and Policy: Report of a 1992 Survey of Family Participation in State Title V CSHCN Programs*

**Author:** Federation for Children with Special Needs

**Publisher:** Federation for Children with Special Needs

**Available From:** Federation for Children with Special Needs

95 Berkeley Street

Boston, MA 02116

617/482-2915

Email fcsninfo@fcsn.org

Internet: <http://www.fcsn.org/home.htm>

This report provide data on the ways in which families participate in state Title V CSHCN Programs in the design, development, implementation and assessment of CSHCN programs and policies.

**Title:** *Focus on Children Community Planning Manual: Needs Assessment and Health Planning for Children, including Children with Special Health Care Needs*  
**Author:** Monahan, C. et. al.  
**Publisher:** University of Illinois at Chicago, Division of Specialized Care for Children and Illinois Department of Public Health, Division of Family Health  
**Available From:** National Maternal and Child Health Clearinghouse  
2070 Chain Bridge Road, #450  
Vienna, VA 22182  
(703) 356-1964  
Clearinghouse Publication No. J082

This document was designed for use by community planning groups to guide their efforts to develop a broad-based community health plan, including the issues of CSHCN. It is also useful for state level personnel who might want to use the approach described to support communities in the state in this process. It is based on collecting and analyzing the data related to indicators used for needs assessment, planning and evaluation.

**Title:** *Journey to Inclusion: A Resource Guide for State Policymakers*  
**Author:** Jaskulski, T., Lakin, K., and Zierman, S.  
**Publisher:** President's Committee on Mental Retardation  
Administration for Children and Families  
U.S. Department of Health and Human Services  
**Available From:** President's Committee on Mental Retardation  
Administration for Children and Families  
U.S. Department of Health and Human Services  
Wilbur Cohen Building, Room 5325  
330 Independence Ave., SW  
Washington, DC 20201  
Phone (202) 619-0634  
Email: [pcmr@acf.dhhs.gov](mailto:pcmr@acf.dhhs.gov)  
Internet: <http://www.acf.dhhs.gov/programs/pcmr/>

This document, although directed at state level policy makers, is a useful resource for community systems builders as well. It addresses the concept of inclusion for individuals with disabilities as well as the legal supports for it. It then addresses the many specific areas and issues related to inclusion, including early intervention, education, transition to employment, recreation, community living and financing. There are also sections on supports states can provide to communities and to families in the process.



**Title:** *Managed Care and Children with Special Health Care Needs*  
**Author:** Medical Home Program for Children with Special Needs (AAP)  
**Publisher:** American Academy of Pediatrics  
**Available From:** American Academy of Pediatrics  
Medical Home Program for Children with Special Needs  
141 Northwest Point Blvd.  
Elk Grove Village, IL 60007-1098  
(800) 433-9016, ext. 7081

This 132 page document includes six issues briefs that address topics of greatest concern to providers who care for children with special needs in managed care arrangements. This document also includes AAP policy statements and references to AAP articles and other resources of interest. This document was produced as a joint effort of the Project Advisory Committee for the Medical home Program for Children with Special Needs (PAC-MHP); the AAP Committee on Child Health Financing (COCHF); and AAP Committee on Children with Disabilities; and Peggy McManus, Policy Consultant to COCHF.

**Title:** *Needs Assessment for Improved Systems of Care*  
**Author:** Work Group on Systems Development  
Division of Services for Children with Special Health Needs  
Maternal and Child Health Bureau  
Health Resources and Services Administration  
Public Health Service  
U.S. Department of Health and Human Services  
**Publisher:** National Center for Education in Maternal and Child Health  
**Available From:** National Maternal and Child Health Clearinghouse  
2070 Chain Bridge Road, #450  
Vienna, VA 22182  
Clearinghouse Publication No. I030  
(703) 356-1964

This document is useful for state level personnel. It provides concrete ideas on how to identify needs in communities within the state and then how to work effectively with identified communities on systems development. It includes exercises, resources to support the effort and examples of successful application of the approaches.

**Title:** *Planning Services for Rural Children with Special Health Care Needs*

**Author:** Fire, N.

**Publisher:** Georgetown University Child Development Center

**Available From:** Georgetown University Child Development Center  
3307 M St., NW #401  
Washington, DC 20007  
(202) 687-8635 Mary Deacon

This workbook is designed for use by rural communities addressing their particular challenges in serving children with special health care needs and their families. The book addresses the special challenges in rural areas and provides creative solutions and approaches to meeting those challenges.

**Title:** *Report to Bullhead City and Workbook for Promoting Community Change*

**Author:** Arizona Department of Health Services

Office for Children with Special Health Care Needs

**Publisher:** Arizona Department of Health and Human Services

**Available From:** Arizona Department of Health Services  
Office for Children with Special Health Care Needs  
411 N. 24th Street  
Phoenix, AZ 85008  
(602) 220-6570 Attn.: Lee Hunter

These materials were developed with the parent employees of the Arizona state CSHCN program to be used in their project of supporting community systems development. The state CSHCN program trains, supports and pays parents in selected communities to provide community development leadership in building systems of care. This workbook is used by those parent leaders within their communities and is an excellent guide to the process of bringing together community stakeholders and moving the process forward.

**Title:** *What Communities Can Expect*

**Author:** Hayes, M., Hassler, C. and Striffler, N.

**Publisher:** Georgetown University Child Development Center

**Available From:** Georgetown University Child Development Center  
3307 M St., NW #401  
Washington, DC 20007  
(202) 687-8635 Mary Deacon

Useful to state level personnel to give principles and examples of how state level CSHCN agencies can support community systems development. There are concrete examples given from two states (Washington and Vermont) to illustrate how states can be involved with supporting communities. Issues discussed include helping

communities develop a vision, conduct a needs assessment, develop family participation, provide culturally competent services, develop a continuum of health and other services and assure quality.

**Title:** *Your Can Get There from Here! Moving Toward a Seamless Systems Approach to Family-Driven Services*

**Author:** Stark County Family Council, Beth Dague, Editor

**Publisher:** Stark County Family Council

**Available From:** Stark County Family Council  
(330) 455-1225

This is a how-to manual for communities on building a collaborative, integrated system of services for children with severe emotional disorders. The process illustrated can be applicable, however, to all the groups of children with special health care needs. Examples of documents, by-laws of governance, etc. are useful to other communities who can use them as a starting point for their own efforts. It is particularly useful on the issues of blended funding at the community level and collaborative service development.

***Journal Articles:***

Roberts, R. N., Behl, D. D., & Akers, A. L. (1996). Community-level service integration within home visiting programs. *Topics in Early Childhood Special Education*, 16, 302-321.

***Books***

Singer, G. H. S., Powers, L. E., & Olson, A. L. (1996). *Redefining family support: Innovations in public-private partnerships*. Baltimore, MD: Paul H. Brooks. (800) 638-3775

## Coordination of Care

Technical assistance materials in this section address:

- How to coordinate the planning, delivery, funding and assessment of health and related services by multiple providers of care.

**Title:** *Best Practices for Care Coordination for Shriner's Hospitals*  
**Author:** CHOICES Core Team  
**Publisher:** CHOICES  
**Available from:** Shriner's Hospital  
1900 Richmond Ave.  
Lexington, KY 40502  
(606) 266-2101

This consensus document, developed by the CHOICES Core Team, describes best practices for care coordination within Shriner's Hospitals. The document emphasizes the critical need for children's hospitals to collaborate with the State Title V Children with Special Health Care Needs Programs to plan, implement and evaluate comprehensive, coordinated, family-focused systems of care that bridge the gap from the tertiary center to the local community. This document identifies the characteristics, goals and components of such a system of care.

**Title:** *Care Coordination Outcomes (available Fall, 1998)*  
**Author:** Smith, Kathryn  
**Publisher:** ACCESS-MCH  
**Available from:** ACCESS-MCH  
University Affiliated Program  
4634 Hollywood Blvd.  
Los Angeles, Ca. 90027  
(213-913-4400) Kathryn Smith

This consensus document provides a list of outcomes for care coordination services that can be used to aid in the development, enhancement or assurance of quality systems of care for children with special health care needs and their families. It includes guiding principles, fifteen family focused outcomes, a discussion of each outcome and suggested uses for the document. It also contains a reference list of other outcomes related materials.

**Title:** *Model of Care Coordination for CSHCN Programs*  
**Author:** CHOICES Core Team  
**Publisher:** CHOICES

**Available from:** Shriner's Hospital  
1900 Richmond Ave.  
Lexington, KY 40502  
(606) 266-2101

This consensus document, developed by the CHOICES Core Team, describes a model for care coordination within Title V Children with Special Health Care Needs Programs. This document emphasizes the key role of State Title V Children with Special Health Care Needs Programs in developing or maintaining the infrastructure that will support comprehensive, coordinated, community based, family centered care coordination for all children with special health care needs. This document identifies the characteristics, goals and components of this care coordination system.

**Title:** *Moving from principles to practice: A resource guide*

**Publisher:** American Academy of Pediatrics

**Available From:** Publications Department  
American Academy of Pediatrics  
601 13th Street, NW,  
Suite 400 North,  
Washington, DC 20005.  
Phone: (800) 336-5475  
Internet: <http://www.aap.org>.

This resource guide describes ways to integrate child and family care services. It is designed to help local and state leaders implement practices recommended in a preceding document, "Principles to Link By: Integrating Education, Health and Human Services for Children, Youth and Families." It includes exercises to help policy makers define and implement their needs, and lists of useful agencies and publications. It also includes case histories of a city-school collaboration, a federal-state-local partnership, and a state-county partnership, in which various social and health services worked with local people to provide services such as recreation, tutoring, health care, and counseling in poor neighborhoods.

### ***Journal Articles***

Roberts, R. N., Akers, A. L., & Behl, D. D. (1996). Family-level service coordination within home visiting programs. Topics in Early Childhood Special Education, 16, 279-301.

Kaufman, J. (1992). Case Management Services for Children with Special Health Care Needs. Journal of Case Management, 1(2), 53-56.



## Financing Systems of Services in the Community

Technical assistance materials in this section address:

- How providers can address reimbursement issues related to providing care to children with special needs and their families.
- How the community can weave multiple funding sources and programs into an integrated system of care for families
- How state Title V CSHCN Programs can assist communities to broker services for CSHCN, including those provided through managed care arrangements.

**Title:** *1997 Conference Summary: DSCSHN Managed Care Grantee Meeting*

**Publisher:** Division of Services for Children with Special Health Needs, MCHB

**Available From:** Division of Services for Children with Special Health Needs,  
MCHB

Parklawn Bldg. Rm. 18A27

5600 Fishers Lane

Rockville MD 20857

(301) 443-2350; FAX (301) 443-1728

Internet <http://www.hhs.gov:80/hrsa/mchb/cshcnmc.html>

This document provides a summary of the May, 1997 meeting of grantees funded under the DSCSHN Managed Care initiative. Through this meeting Managed Care grantees developed an action plan for highlighting the collective results and products of each of the four priority areas of the Managed Care initiative and identified the significant products, outcomes and lessons learned which contribute to our understanding of cross-cutting issues. A listing of products developed by each of the grantees is included in an Appendix.

**Title:** *CSHCN in Managed Care Organizations: Summaries of Expert Work Group Meetings*

**Author:** Maternal and Child Health Policy Research Center

**Publisher:** Division of Services for Children with Special Health Needs, MCHB

**Available From:** Division of Services for Children with Special Health Needs,  
MCHB

Parklawn Bldg. Rm. 18A27

5600 Fishers Lane

Rockville MD 20857

(301) 443-2350; FAX (301) 443-1728

Internet: <http://www.ichp.edu/managed/materials/902963041.html>

This December, 1996 document provides a summary of the proceedings of four expert work groups convened by DSCSHN to address the following issues: a)

defining and identifying CSHCN; b) family participation in managed care; c) capitation and risk adjustment; and d) quality of care. The report includes , for each issue, a problem statement, examples of current research and innovative approaches and recommended activities. Also included is a listing of the expert work group members and bibliographic references.

**Title:** *Delivering and Financing Services for Vulnerable Children Under Health Care Reform*

**Author:** Hill I, Schwalberg R.

**Publisher:** Health Systems Research, Inc.

**Available from:** Health Systems Research (HSR)

2021 L Street NW, Suite 400

Washington, DC

Phone: 202-828-5100 FAX 202/728-9469

Email [hsr@worldweb.net](mailto:hsr@worldweb.net)

Internet <http://mchneighborhood.ichp.edu/hsr/>

This November 1995 report was prepared by Health Systems Research (HSR) for the Division of Family Health Minnesota Department of Health. This report was part of a technical assistance effort provided in support of the development of alternative service delivery and payment options for "wrap-around" services for four populations of vulnerable children under the state's health care reform initiative: children with special health care needs, children at psychosocial risk of poor growth and development, adolescents, and low-income children who face barriers to accessing health services.

**Title:** *Eligibility Options Under the State Children's Health Insurance Program*

**Author:** Fox H, McManus M, Almeida R, Graham R.

**Publisher:** Maternal and Child Health Policy Research Center

**Available from:** Maternal and Child Health Policy Research Center

750 17th St., NW, Suite 1025

Washington, D.C. 20006

202-785-7425

202-496-9067 (fax)

Internet <http://www.mchpolicy.org/chip.html>

Email: [rgraham@foxhealth.com](mailto:rgraham@foxhealth.com)

This December 1997 document is the first in a series issue briefs on the Child Health Insurance Program (CHIP). This issue brief analyzes six different eligibility options available to states, including income options, access-to-care coverage options, age and income options, disability and income options, geographic and income options, and family coverage options.

**Title:** *Financing Strategies to Support Comprehensive, Community-Based Services for Children and Families*

**Author:** O'Brien, MM

**Publisher:** National Child Welfare Resource Center for Organizational Improvement

**Available From:** National Child Welfare Resource Center for Organizational Improvement  
Edmund S. Muskie School of Public Service  
96 Falmouth Street, Box 9300  
Portland, Maine 04101-9300  
Tel: 207- 780-5810

Internet: <http://www.muskie.usm.maine.edu/research/natlchildwel/>

This monograph highlights a series of vigorous reform initiatives in which state and county governments are working to change the financing of child and family services to support the development of more comprehensive, community-based services. Common features characterize these initiatives--collaboration across department lines, funds from two or more traditionally separate programs brought together into a pool and made more flexible, pooled funds made available to local collaborative entities. Includes a resource list for system reform initiatives, financing issues, and organizational issues.

**Title:** *NEC\*TAS Financing Workbook: An Interagency Process for Planning and Implementing a Financing System for Early Intervention and Preschool Services*

**Author:** Williams, S. and Kates, D.

**Publisher:** National Early Childhood Technical Assistance System

**Available From:** NEC\*TAS  
National Early Childhood Technical Assistance System  
500 Nations Bank Plaza  
137 East Franklin Street  
Chapel Hill, NC 27514  
(919) 962-2001  
E-mail: [nectas@unc.edu](mailto:nectas@unc.edu)  
Internet: <http://www.nectas.unc.edu/>

This workbook sets out a community process for looking at all potential funding sources and working to coordinate these disparate resources into supporting a coordinated, community-based system. While some of the information about specific funding sources is outdated, the process is not and has been used effectively by a number of communities across the country. The process can be applied beyond the issues of early intervention that are highlighted in the workbook.

**Title:** *Plan and Benefit Options Under the State Children's Health Insurance Program*

**Author:** Fox H, McManus M, Graham R. Almeida R,  
**Publisher:** Maternal and Child Health Policy Research Center  
**Available from:** Maternal and Child Health Policy Research Center  
750 17th St., NW, Suite 1025  
Washington, D.C. 20006  
202-785-7425  
202-496-9067 (fax)  
Internet <http://www.mchpolicy.org/chip.html>  
Email: [rgraham@foxhealth.com](mailto:rgraham@foxhealth.com)

This January 1998 document is the second in a series of issue briefs on the Child Health Insurance Program (CHIP). This issue brief examines each of the five state child health insurance benefit options: Medicaid, benchmark coverage, benchmark-equivalent coverage, Secretary-approved coverage, and direct services under a waiver. Also included are three sets of tables on the benefits in: the standard federal employees benefit plan, state employees' benefit plans in five selected states, and the largest commercial HMO benefit plans in five selected states.

**Title** *Potential for Crowd Out Due to CHIP: Results from a Survey of 450 Employers*  
**Author:** Fox H, McManus M  
**Publisher:** Maternal and Child Health Policy Research Center  
**Available from:** Maternal and Child Health Policy Research Center  
750 17th St., NW, Suite 1025  
Washington, D.C. 20006  
202-785-7425  
202-496-9067 (fax)  
Internet <http://www.mchpolicy.org/chip.html>  
Email: [rgraham@foxhealth.com](mailto:rgraham@foxhealth.com)

This March, 1998 document is the third in a series of fact sheets on CHIP. This fact sheet analyzes new survey results from 450 small, medium, and large employers regarding their likely responses to CHIP. It also includes a variety of state strategies to prevent employers from eliminating or reducing coverage for CHIP-eligible children.

## Evaluation of Community Systems Building Efforts

Technical assistance materials in this section address:

- How to develop effective methods for evaluating community systems building efforts

**Title:** *Creating a Population-Based Maternal and Child Health Surveillance System for Arizona*  
**Author:** Alexander G  
**Publisher:** Health Systems Research, Inc.  
**Available from:** Health Systems Research (HSR)  
2021 L Street NW, Suite 400  
Washington, DC  
Phone: 202-828-5100 FAX 202/728-9469  
Email [hsr@worldweb.net](mailto:hsr@worldweb.net)  
Internet <http://mchneighborhood.ichp.edu/hsr/>

This May 1996 report was prepared by Health Systems Research (HSR) for the Community and Family Health Section, Arizona Department of Health Services. This report was part of a technical assistance effort provided in support of the development of a surveillance system for monitoring the impacts of the state's systems development efforts. The project's final report identifies a set of population-based indicators for the perinatal population, children and adolescents, and children with special health care needs, and identifies potential sources for measurement data.

**Title:** *Evaluating Community Collaboration: A Guide to Self Study*  
**Author:** Bronheim, S., Magrab, P. and Cohen, P.  
**Publisher:** Georgetown University Child Development Center  
**Available From:** Georgetown University Child Development Center  
3307 M St., NW #401  
Washington, DC 20007  
(202) 687-8635 Mary Deacon

This workbook is designed to assist communities to evaluate their own efforts at collaboration in systems building. It is set up to be used without a big budget or outside consultants to give communities some way of benchmarking their collaborative progress.

**Title:** *Evaluating Initiatives to Integrate Human Services.*

**Author:** Marquart, J. M. & Konrad, E. L. / American Evaluation Association

**Publisher:** Jossey-Bass Publishers

**Available From:** Jossey-Bass Publishers  
(800) 956-7739

This 100-page monograph focuses on evaluation issues related to service integration. It features a brief history of services integration efforts, followed by an evaluation framework. Reports of service integration evaluation studies are included.

**Title:** *Focus on Children Community Planning Manual: Needs Assessment and Health Planning for Children, including Children with Special Health Care Needs*

**Author:** Monahan, C. et. al.

**Publisher:** University of Illinois at Chicago, Division of Specialized Care for Children and Illinois Department of Public Health, Division of Family Health

**Available From:** National Maternal and Child Health Clearinghouse  
2070 Chain Bridge Road, #450  
Vienna, VA 22182  
(703) 356-1964  
Clearinghouse Publication No. J082

This document was designed for use by community planning groups to guide their efforts to develop a broad-based community health plan, including the issues of CSHCN. It is also useful for state level personnel who might want to use the approach described in supporting communities in the state in this process. It is based on collecting and analyzing the data related to indicators used for needs assessment, planning, and evaluation.

**Title:** *Short-Term Evaluation of the Impact of Utah's FACT Projects.*

**Author:** Boyce, G. C. et. al.

**Publisher:** Early Intervention Research Institute, Utah State University: Logan.

**Available From:** Early Intervention Research Institute  
Utah State University  
Logan, UT  
(435) 797-1172 Attn.: Mary Ellen Heiner  
Email: [glenna@cpd2.usu.edu](mailto:glenna@cpd2.usu.edu)  
Internet: <http://www.usu.edu/~eiri/index.html>

This quasi-experimental design study evaluated the outcomes for children served through a statewide initiative to integrate services for children at risk for school failure. Children ages prenatal to 18 and their families were targeted.

Statistically significant effects were identified in the areas of health, incidences of abuse/neglect, delinquency, and hospitalization.

**Title:** *Toward Systemic Reform: Service Integration for Young Children and Their Families*

**Author:** Kagan, S. L. et. al.

**Publisher:** National Center for Service Integration: Falls Church, VA.

**Available From:** Sharon Kagan  
The Yale University Bush Center  
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Based on a well-outlined definition of service integration, this report summarizes the methodology and findings from a multi-site investigation into the critical factors of service integration and their outcomes for children and families. It is a valuable resource for designing an evaluation of an integrated service system.

***Books***

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